

Quality policy

The quality policy established by MyOrthopedics demonstrate commitment from the Management to the Quality System requirements from the ISO 9001:2015 standards.

MyOrthopedics activity is developed in an environment of continuous improvement, which involves employees, suppliers and customers, as an integral part of the organization, with a view to achieving the following intentions and guidelines:

- **Focus on customer needs, in order to meet their expectations and ensure compliance with all applicable requirements, as well as compliance with all applicable statutory and regulatory requirements;**
- **Promote, continually, structured and integrated manner, the enhancement of the company's human capital, targeting proactive, competent and motivated employees;**
- **Monitor, control and periodically review the fulfillment of objectives and the adequacy and effectiveness of the quality management system;**
- **Coordinate the integration of the quality management system with the company's strategic management system;**
- **Maintain an attitude of permanent attention, encouragement and support for the Quality Management System (SGQ) because it considers it a fundamental element for the fulfillment of its Mission, its sustainability and development;**
- **Promote continuous improvement in the effectiveness of the organization's processes and the management system as a whole, in order to increase value for all interested parties;**
- **Promote a culture of rigor and professionalism based on the development of employees' skills, the development of team spirit, and the involvement of everyone in the organization's goals.**

MyOrthopedics Management establishes and approves this quality policy, aware that the organization's success in pursuing it depends on the involvement and commitment of the company and employees, without exception.

São João da Madeira, 2nd of June 2021